

IMPORTANT!

Safety notice and recall of certain Fluke Digital Clamp Meters

FLUKE®

June, 2009

Dear Fluke Customer:

In cooperation with the U.S. Consumer Product Safety Commission, Fluke is voluntarily recalling certain 333, 334, 335, 336 and 337 Digital Clamp Meters that were manufactured between January 29, 2008 and February 27, 2009. The models and serial numbers affected are listed in the table below. **If you own one of these clamp meters, please stop using it and send it back to Fluke for replacement.** If you are not the primary user of the Fluke 33X Series Clamp Meter, please pass this notice along to the appropriate people within your organization.

Model Family	Grainger Item No.	Starting Serial No.	Ending Serial No.
Fluke-337 (All models including 337A and 337-NIST)	1RH76, 1RH75	96070000	98890607
Fluke-336 (All models including 336A and 336-NIST)	1RH74, 1RH73	96220000	98900400
Fluke-335 (All models including 335A and 335-NIST)	1RH72, 1RH71	97010000	98860104
Fluke-334 (All models including 334A)	1RH70	97010000	98870101
Fluke-333 (All models including 333A)	1RH69	97010000	98880240

Please note: Serial numbers with the suffix "R" or the prefix "S" are NOT included in this recall.

Description of the problem

Through quality assurance tests, we have discovered a potential short circuit connection on the circuit board. This may lead to inaccurate voltage readings including a low or no voltage reading on a circuit energized with a hazardous voltage. This finding could create a hazardous situation if the user were to contact live voltage based on an erroneous instrument reading.

Actions

1. Stop using your affected 33X series clamp meter(s) even if you have not experienced problems.
 2. Verify your clamp meter is affected using the serial numbers provided above.
 3. Return your clamp meter for a free replacement. You can return your clamp meter by:
 - Visiting www.fluke.com/33Xrecall or calling (888) 98-FLUKE (35853), 7 a.m. to 4 p.m. Pacific Time Monday-Friday. Follow the instructions provided and we will send you a prepaid mailer to return your unit at no cost.
- OR
- Shipping your clamp meter with your name and complete mailing address (using the form on the bottom of this page) to: Fluke Corporation, Attn: 33X Customer Returns, 9028 Evergreen Way, Everett, WA 98204
 4. Please do not send test leads, cases or other accessories.
 5. Please keep a copy of the serial number for your records.
 6. When Fluke receives your clamp meter, we will send you, free of charge, a replacement unit.



We are undertaking this voluntary recall because we place tremendous importance on our customer's safety and the reputation of our products. Please accept our apologies for any inconvenience caused by this action.

Sincerely,

Barbara Hulit
President, Fluke Corporation

Return Information

Please complete this form and return it with your clamp meter.

Please complete this form and return it with your clamp meter.

Date: _____ Name: _____

Company name: _____

Shipping address
(No PO Boxes please): _____

City: _____ State: _____ Zip: _____

Phone: _____

Send to:
Fluke Corporation
Attn: 33X Customer Returns
9028 Evergreen Way
Everett, WA 98204